



11 May 2026

SBMF Blood Services Medical Director On-Call

IMPORTANT CHANGE!

To better serve the needs of our staff, customers, donors and patients starting **May 18, 2026** there will be a new process and new phone number to reach the Blood Services Medical Director on call.

The new phone number is **414-888-4112**.

When calling this number, a menu will ask you to select which state you are calling from. SBMF Blood Center clients, choose "South Bend" (For example, Michigan facilities receiving SBMF coverage should select the South Bend option). This allows us to direct your call to the appropriate medical director. During regular hours Dr. Ha, Dr. Flowers or Dr. Howard will be covering. After hours you will call the same number and still select South Bend, but the call will automatically go to the after-hours medical director.

Important: The phone number for the MD on call is for **internal use only**. Do not give the number to donors, personnel outside of SBMF-affiliated transfusion services. Obtain contact information and then call the MD on call yourself to request a call back.

SOUTH BEND MEDICAL FOUNDATION

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