

## LigoLab Go-Live December 15, 2025

South Bend Medical Foundation is pleased to announce that we will begin utilizing LigoLab, our new cloud-based laboratory information system, on **December 15, 2025**. We request that you hold all specimens after **6pm on Friday, December 12<sup>th</sup>** until **Monday Dec 15<sup>th</sup> at 5am**. At 5:00 am on December 15<sup>st</sup> you will be able to enter all specimen orders into LigoLab, and send the specimens with the first courier that day.

Effective December 12, 2025 at 6 pm, POA will no longer be available for client use for ordering. Our new enhanced Client Portal will be available as its replacement. [LIGO Connect](#) Clients will use the Client Portal to access patient results. In addition to the Client Portal, SBMF will continue to offer automatic faxing as additional options for receiving reports. POA will still be available until December 31, 2025 to retrieve results on cases entered before 6pm on December 12, 2025.

Instructions on how to login and utilize Client Portal will follow this Client Notice. Please note that all login ID's are the same as POA. Your password has been set to Password1! , once you have logged in it will require you to change your password. From there you can create your own password.

Our team has worked diligently to ensure our clients experience a smooth transition. While we have worked hard to minimize disruptions, please contact us at 574-234-4176 ext. 4288 if you have questions or are experiencing any issues after the go-live date. If you are calling after hours or on the weekend, please leave a message for Client Support.

**Please see information on the following two pages including:**

**a Client Portal New User Form**

**Questions:** Please contact **CLIENT SUPPORT** at **574-236-7263**

Client Notices are distributed electronically.

**SOUTH BEND MEDICAL FOUNDATION**

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Nita Gerig, M.D. • *Medical Director*

Client Portal is a web-based platform that allows users to remotely place orders and look at Pathology reports for their patients. This service is accessible via a website provided by SBMF/LigoLab.

Using the Client Portal, you will be able to view, save and print the signed-off reports for your patients.

If you would like to sign up for this feature, or add additional users please submit the attached Client Portal New User Form to Katie Rodriguez Aparicio at [krodriguezaparicio@sbmf.org](mailto:krodriguezaparicio@sbmf.org). SBMF will then provide you with the default account information that you can use for the first log in.

For your convenience, a quick user guide has also been attached.

For any further information, please contact South Bend Medical Foundation Marketing Team.

## Client Portal New User Form

Please complete this form and sign below for employees/physicians to be given a user name and password for LigoLab Client Portal. [LIGO Connect](#)

Client Name: \_\_\_\_\_

Client Address: \_\_\_\_\_

Client Phone Number: \_\_\_\_\_

Last Name	First Name	E-Mail Address

Authorized Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Email the completed form to: [krodriguezaparicio@sbmf.org](mailto:krodriguezaparicio@sbmf.org)